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63(FY) SEM-4/MAJ/PSCMAJ2054

2025

POLITICAL SCIENCE

(Major)

Paper : PSCMAJ2054

(Introduction to Public Administration)

Full Marks : 70

Pass Marks : 28

Time : Three hours

***The figures in the margin indicate
full marks for the questions.***

1. Choose the correct answer of the following questions : 1×6=6
 - (i) According to the subject matter, which view says that administration differs from one field to another ?
 - (A) Managerial view of administration
 - (B) Integral view of administration
 - (C) Wider view of administration
 - (D) All of the above

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Contd.

- (ii) 'New Public Administration' is
- (A) Closely associated with numerous private groups and individuals
 - (B) Concerned with bureaucracy and its activities
 - (C) Accepts a rational and deterministic view of mankind
 - (D) Stresses ethics, values, innovation and social equality
- (iii) The scalar principle refers to
- (A) Classification of civil servants according to their pay scales
 - (B) Grading of duties according to the degrees of authority
 - (C) Organising the relations between members of line and staff
 - (D) The principle by which scales of pay are fixed
- (iv) Who among the following termed the four different bases of organization as four Ps?
- (A) Luther Gulick
 - (B) L.D. White
 - (C) Henry Fayol
 - (D) Herbert Simon

- (v) The first country in the world to introduce the Right to Information was :
- (A) Norway
 - (B) USA
 - (C) Sweden
 - (D) Finland
- (vi) Which one of the following is a citizen's grievance redressal mechanism, in Sweden?
- (A) Procurator system
 - (B) Administrative Courts
 - (C) Ombudsman
 - (D) Parliamentary commissioner

2. Answer the following questions : **(any five)**
2×5=10

- (i) Write the name of two conferences related to New Public Administration.
- (ii) Write *two* characteristics of Formal organisation.
- (iii) What is Hierarchy?
- (iv) What is POSDCORB?
- (v) What is Citizens Charter?
- (vi) Write *any two* principles of 'coordination'.
- (vii) What is NITI Aayog?

3. Answer the following questions (**any six**):
5×6=30
- (i) View of Mary Parker Follett on Coordination.
 - (ii) Mention the basic principles of New Public Administration.
 - (iii) Discuss briefly Weberian theory of bureaucarcy.
 - (iv) Explain the concept of 'Unity of Command' as an organization principle.
 - (v) Write a note on Lokpal.
 - (vi) Main aspects of bureaucracy as identified by Karl Marx.
 - (vii) Principles of Public Administration as enunciated by Fayol.
 - (viii) Write a note on E-Governance.
 - (ix) Explain the main features of hierarchical structure.

4. Answer the following questions : (**any two**)
12×2=24
- (a) Examine Human Relations theory of organization.
 - (b) What do you mean by public policy? Discuss the policy making process in India.
 - (c) What is meant by Good Governance? What are its characteristics?
 - (d) Write notes on New Public Service approach to Public Administration.